

How to Apply?

1 Referral-Only.
All applications should be referred by principle worker either from Social Welfare Department, Agency member of The Hong Kong Council of Social Service, Medical Social Services Units under Hospital Authority, In-charge of churches or local organizations.

2 Application with client's consent is essential to ensure that the provided information is complete and accurate.

3 Free of charge for general services, but additional fees may be attached to some individual activities.

Service Workflow

A confirmation notice will send back to applicants within **21** days of application received.

A notification of result will send to referrer after the completion of assessment and home visit.

Proper welfare advice will be given to unsuccessful applicants for assistance.



Termination of Service

- 1** Achieve service goals and/ or referral agreement;
- 2** Lost contacts with users for over 3 months;
- 3** Deceased;
- 4** User refuses to comply with case plan;
- 5** User does threatening behaviours towards social workers, volunteers or other service users;

*Service users could withdraw the service through verbal or written notification

Enquiry

 cssphb.yfc@hkm.salvationarmy.org
 6032 1011

Funded by:



Allocated and Monitored by:



HOME Together

Community Support Scheme for Person with Hoarding Behaviours



The Salvation Army HOME Together-Community Support Scheme for Person with Hoarding Behaviours aims at enhancing the physical and mental wellness of those who hoard, and their family members and caregivers. One goal of us is to create and strengthen community bonds by connecting hoarding individuals to their local community.

We are funded by HKEX Charity Partnership Programme via the Allocation from the Community Chest of Hong Kong.

What is Hoarding?

Apart from the typical definitions of "excessive collection" and "difficulty in discarding", hoarding is like a Band-Aid for veiling one's emotional needs and loneliness.

Home cleaning is only a mean for engagement but the most important work is to address the underlying issues associated with hoarding behaviour.

Target Groups

- 1 Diagnosed Hoarding Cases
- 2 Suspecting Hoarding Cases
- 3 Children living in Hoarding Units
- 4 Family Members of Hoarders
- 5 Street Sleepers



Who am I? You can find my story about home-cleaning on our social media platform.



HOME Together

what the project is about?

1 Outreach work

Conduct home visit for need assessment and examining safety and health conditions.
Help re-examining thoughts and emotions associated with hoarded items and finding the best way for living.



2 Case management

A team of social workers, psychologists, and healthcare professionals collaborate across disciplines to provide case work counselling services.

3 Public education

Raise public awareness on hoarding behaviour and in return eliminating bias towards hoarders.

5 Volunteer visits

Our volunteers are ready to accompany and listen and aim at breaking the vicious cycle of loneliness and hoarding by building social network.

4 Peer groups

Peers can deliver positive influence through sharing and companionship.



6 Peer coaching

Develop a peer coaching network among social welfare fellows to address hoarding issue into welfare agenda. Sufficient workshops and reference materials are available.



7 Service hotline

The hotline is setting for answering hoarding-related questions, introducing resources, and providing emotional support for affected individuals and caregivers.

* Answered by project team

6032 1011

- 1 Monday, 2 PM to 6 PM
- 2 Wednesday, 7 PM to 9 PM
- 3 Thursday, 10 AM to 1 PM

