

The Salvation Army is an international Christian church and charity working in 128 countries and has been serving Hong Kong for over 85 years providing an extensive range of services which spans educational, social as well as Christian. We are called to preach the gospel of Jesus Christ. We are dedicated to supporting the people in need in Hong Kong, Macau and Mainland China without discrimination; and strive to respond to local needs, emergencies and disasters with the love of God.

We are now inviting a high caliber professional to fill the following position:

## **Assistant Information Technology Officer Information Technology Department**

(Ref: AITO/ITD/04-18)

## **RESPONSIBILITIES**

- Provide IT support to the Command/Division Headquarters, Corps (Churches) and other sites as instructed.
- Manage the IT Helpdesk Support system
- Provide support to email system, Human Resources System, Finance System and Central IT provisioning systems
- Provide IT training to the Salvation Army's user community
- Maintain and administrate various network, servers and information systems
- Cover IT responsibilities in the absence of IT Officer(s)
- Perform any other legitimate duties assigned by the IT Director / Senior IT Officer(s)

## **REQUIREMENTS**

- An understanding of the Christian faith, values and ethos of The Salvation Army
- Degree/Diploma in IT or equivalent qualification
- Minimum 4 years' relevant experience
- Knowledge in the administration and maintenance of Microsoft products, O365, IBM Lotus Notes, VMware, VDI, Linux, web applications, mobile apps, networking devices (routers, switches, etc), SAN/NAS, data/system backup & recovery, and other IT hardware
- Proven troubleshooting skill
- Strong communication skill with quality customer services
- Reliable, proactive and be able to work with minimal supervision
- Good command of both written and spoken English and Chinese

## **Application Procedure**

All information provided will be treated in strictest confidence & used for recruitment purpose only. All unsuccessful applications will be kept for a period of no longer than two years after completion of the recruitment exercise